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HERBEIN + COMPANY, INC. (HERBEIN) WINS CLEARLYRATED'S 2021 BEST OF ACCOUNTING DIAMOND AWARD FOR SERVICE EXCELLENCE

Diamond Award winners he the Best of Accounting Award for at least five years in a row, consistently earning industry-leading satisfaction scores from their clients.

CLIENT SATISFACTION Herbein + Company, Inc., a leading Mid Atlantic DIAMOND AWARD regional accounting and consulting firm, recently announced that it has won the Best of Accounting Diamond Award for providing superior service to their clients for at least five (5) consecutive years. ClearlyRated's Best of Accounting® Award winners are proven industry leaders in service quality based entirely on ratings provided by their clients – and are twice as likely to be satisfied than those who work with nonwinning firms.

Just 22 percent of the 2021 Best of Accounting winners earned the Diamond Award distinction.

Herbein + Company, Inc. received satisfaction scores of 9 or 10 out of 10 from 88.5% of its clients, significantly higher than the industry's average of 43 percent in 2020.

Additionally, Herbein received a Net Promoter® Score (NPS) of 85.2 percent from clients, significantly higher than the industry's average of 23 percent in 2020. On the NPS scale, any score above 70 is considered "world-class" – and Herbein is proud to have again earned this world-class Net Promoter Score following one of the most challenging years in history.

"Herbein team members share the view that our contributions matter – and that is how we help our clients succeed with confidence," said Herbein Managing Partner David W. Stonesifer, CPA.

Diamond Award winners have won e Best of Accounting Award do our best in providing exceptateleast five years in a row, tional client service. We are

proud and honored to be a ClearlyRated Diamond Award winner, which recognizes our capacity to be agile on behalf of our clients, which has

never been more important."

About Herbein + Company, Inc.:

Herbein + Company, Inc. (Herbein) is a leading Mid-Atlantic regional certified public accounting firm whose professionals specialize in creating impact for clients, helping them succeed with confidence today and tomorrow. With offices in Pennsylvania and New Jersey, Herbein is an independent member of Allinial Global, an accounting firm association of legally independent accounting and consulting firms with offices in North America and throughout the world. Visit www.herbein.comor connect with us on LinkedIn, Facebook and Twitter.

About ClearlyRated: Rooted in satisfaction research for professional service firms, ClearlyRated utilizes a Net Promoter® Score survey program to help professional service firms measure their service experience, build online reputation, and differentiate on service quality. Learn more at https://www.clearlyrated.com/solutions/.

About Best of Accounting™: ClearlyRated's Best of Accounting® Award recognizes accounting firms that have demonstrated exceptional service quality based exclusively on ratings provided by their clients. The award program provides statistically valid and objective service quality benchmarks for the accounting industry, revealing which firms deliver the highest quality of service to their clients. Winners are featured on ClearlyRated.com—an online business directory that helps buyers of professional services find service leaders and vet prospective firms with the help of validated client ratings and testimonials.





