## BUSINESS **SPOT**LIGHT

## PLUSONE TECHNOLOGY

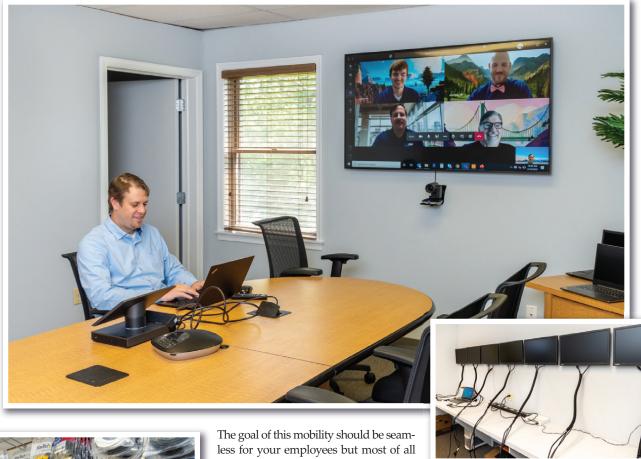
At Plus 1 Technology, we pride ourselves on being an extension of your company. We service clients in a variety of industries: accountants, dentists, attorneys, manufacturers, wholesalers, retail, and much more. We create a true sense of community, often recommending our clients to each other. Our goal is to recommend the right technology solutions for each client. We work with our clients to establish their technology goals, develop their budgets, and create an action plan to implement new changes.

Why us? What makes Plus 1 better than other IT companies? Why do I need an IT company?

- 1. We are businesspeople not just IT people. We are motivated to reach your companies' goals as if we were employees.
- 2. Service, Knowledge, and Community. Our technicians strive to fix any issues that arise quickly and the first time. We also use proactive technologies to fix issues before the client even reports a problem. Our staff trains multiple times a year on security, new solutions, and productivity tools to enable for our clients. We have programs in place to supply non-profit organizations with new and refurbished equipment at steep discount to reinvest in our community.

During the recent pandemic, we have found our clients requesting mobility solutions. Some of our clients already had mobility solutions in place so their transition to working from home was seamless. Businesses should not focus only on making short-term changes to compensate for work-from-home, but make investments to enable work-from-anywhere.







PHOTOS BY STYLISH IMAGES

The goal of this mobility should be seamless for your employees but most of all your clients. When a business is contacted by a client, that client should have the same experience regardless of employee location. Businesses should also focus on making interacting with their business a 24/7/365 option. This does not mean you have people working, but allowing customers to request/schedule service, make a payment, request a quote, and as much as possible should be accessible to your

Technology is constantly changing which is why Plus 1 is here to provide our years of experience not just in IT but in the business community. Not every technology product works for every customer, and that is what we are here for.

We provide free onsite or phone call consultations to discuss your companies' goals and how we may be able to help achieve those goals through innovative technology solutions. Please reach out to schedule a free onsite or phone conversation to see how our innovate approach to technology can help reach your business goals.

For additional information, please contact Plus 1 Technology at 610.792.5660 or email mumstead@plus1technology.com to set up a FREE consultation or a service call, and visit www.plus1technology.com. Plus 1 Technology is located at 3277 West Ridge Pike Suite B201, Pottstown PA 19464.