



## Going Home for the Holidays??

At Berks Encore Care+, we often hear from family members with concerns about their aging loved ones right after the holiday season. It may have been a while since you saw your loved one and you notice things that aren't quite right. They may become defensive or embarrassed when questioned about their ability to manage. A good approach is to make some observations of your own.

Do you notice their gait when they walk, or how they manage going up and down stairs? How easily do they transition from a seated position to standing? What about the home? Have they been keeping up with laundry? Are there home repairs going unfixed? Unwashed dishes in the sink? Odors in the home?

What about their personal cleanliness and routines? Is their hair greasy or

unwashed? Are their clothes clean or do they wear the same thing over and over? During conversation, do they seem confused? Are there stacks of unopened mail or unpaid bills? If you have access to bank accounts, are there overdraft charges?

If you have any cause for concern, the Berks Encore Care+ team can typically schedule an assessment within a few days of a phone call. Between our expertise and your observations, we can work with all parties involved to put a plan together to assure that your loved ones are taken care of even after you go home.

Aging services can be difficult to navigate. Berks Encore Care+ can provide a roadmap to help you find the resources you need. Contact us today at 484.577.4243 or [becareplus@berksencore.org](mailto:becareplus@berksencore.org) or visit [www.berksencore.org](http://www.berksencore.org) for more information.



**When a team member is missing from the picture – it's costing your company money.**

**61% of today's family caregivers work. 9 in 10 say caregiving duties affect their stress and personal lives.**

The cost to employers includes turnover, decreased productivity, higher absenteeism and healthcare costs.

Do you have a plan to address these issues?

By providing your employees with a roadmap to resources they need, Berks Encore Care+ can help to alleviate caregiver stress and the economic impact to your company.



**berksencore care+**  
personalized care planning

**Call to find out more!**  
**484-577-4243** or  
[becareplus@berksencore.org](mailto:becareplus@berksencore.org)

## MEET OUR HORSHAM LOAN OFFICE TEAM



**The Victory Bank is pleased to announce the opening of our new Loan Office in Horsham, Pennsylvania.**

**Steen Woodland**



**Jeremy Bucci**



**Jennifer Yoo**



**Michael Aquaro**



**Dana Crouse**



**Rose Hoffman**



**Allison Davis**



Our Loan Office is available by appointment. Transactions welcomed at our Limerick Retail Branch.

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