NEW YEAR/YEAR END TECHNOLOGY REVIEW

IT SOLUTIONS
By Rob Landis, Binary IT Solutions

A new year/year-end technology review provides an opportunity to look at several areas of your IT. The goal is to take time to focus on improvements you can make to boost your bottom line, as well as what tactics to take to reduce the risk of a costly cyberattack.

This year-end, take some time to do a technology review with your IT team or managed IT provider. This will set you up for success and security in the coming year.

The goal of a year-end technology review is to look at all areas of your IT infrastructure. Security, efficiency, and bottom-line considerations will be the key drivers for future initiatives.

• Technology Policies

When technology policies get outdated, people stop following them. Review all your policies to see if any of them need updating to reflect new conditions. For example, if you now have some staff working from home, make sure your device use policy reflects this.
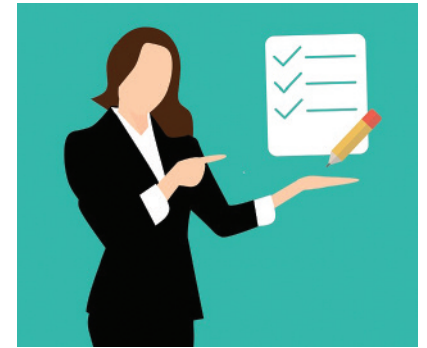
• Disaster Recovery Planning

When is the last time your company did an incident response drill? Is there a list of steps for employees to follow in the case of a natural disaster or cyberattack?

• IT Issues & Pain Points

Survey your employees on how they use technology. Ask questions about their favorite and least favorite apps. Ask what struggles they face. Let them tell you how they feel technology could improve to make their jobs better.

• Privileged Access & Orphaned Accounts

You should ensure that only those individuals who need them have admin-level permissions. The fewer privileged accounts you have in your business tools, the lower your risk. Compromised privileged accounts passwords open the door to major damage. Also look for orphaned accounts, leaving them active poses a security risk.

• IT Upgrade & Transformation Plans for the New Year

Have a vulnerability assessment performed. This gives you a list of potential problems your company should address. Eliminating vulnerabilities improves your cybersecurity. Planning ahead allows you to budget for your upgrades and avoid unplanned expenses.

• Cloud Use & Shadow IT

Review your use of cloud applications. Are certain apps hardly used? Do you have redundancies in your cloud environment? A review can help you cut waste and save money.

Also, look for uses of shadow IT by employees. These are cloud applications that are being used for work but did not go through approval. Remove this security risk by either closing the accounts or officially approving them.

We can help you with a thorough review of your technology environment to give you a roadmap for tomorrow. Contact us today for a free consultation at 610.320.2628