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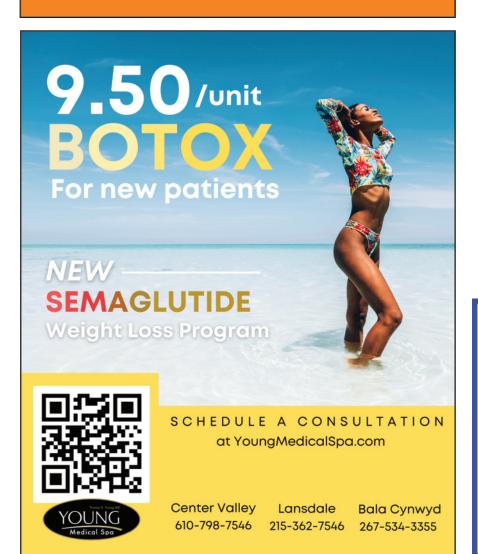
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Pottstown Hospital Ranks Top 10 Percent Nationally as Healthgrades 2023 Patient Safety Excellence Award[™] Recipient

Pottstown Hospital-Tower Health announced it has been recognized by <u>Healthgrades</u> as a 2023 Patient Safety Excellence AwardTM recipient. This distinction places Pottstown Hospital among the top ten percent of all short-term acute care hospitals as evaluated by Healthgrades, the leading marketplace connecting patients and providers.

"Pottstown Hospital's dedication to clinical quality and patient care over the past three years in the midst of the COVID-19 pandemic never wavered," states Rich Newell, CEO of Phoenixville Hospital and Pottstown Hospital. He adds, "Patient safety remains a top priority to all staff, and I commend the hospital staff on achieving this award."

During the 2019-2021 study period, Healthgrades found that just four patient safety indicators accounted for 74 percent of all patient safety events. The Healthgrades Patient Safety Excellence Award is based on an analysis of inpatient MedPAR data that measures clinical performance across 14 patient safety indicators. To be eligible for the award, hospitals must meet certain clinical quality thresholds, have zero instances in which a foreign object was left behind during a procedure, and have data on at least seven out of eight core Patient Safety Indicators.

Healthgrades' analysis revealed that patients treated at recipient hospitals are less likely to experience the following safety events than patients treated at non-recipient hospitals:

• In-hospital fall resulting in hip fracture (61.6 percent less likely)



- Collapsed lung due to a procedure or surgery in or around the chest (52.7 percent)
- Pressure sores or bed sores acquired in the hospital (66.1 percent)
- Catheter-related bloodstream infections (67.3 percent)

"Through our 2023 Patient Safety Excellence Awards, we seek to recognize hospitals that excel in providing top-quality care for their patients while preventing serious injuries during hospital stays," said Brad Bowman, MD, Chief Medical Officer, and head of Data Science, Healthgrades. "We are proud to name Pottstown Hospital as a 2023 Patient Safety Excellence Award recipient and look forward to their continued efforts to make patient safety a top priority."

Consumers can visit <u>healthgrades.com</u> for more information on how Healthgrades measures hospital quality and access the complete methodology.

*Statistics are calculated from Healthgrades Patient Safety Ratings and Excellence Award methodology which is based primarily on AHRQ technical specifications (Version 2022.0.1) for MedPAR data years 2019 through 2021 and represent three-year estimates for Medicare patients only.

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ABOUT POTTSTOWN HOSPITAL:

Located in Pottstown, Pa., and a member of Tower Health, Pottstown Hospital is a 213-bed hospital that offers a full range of health services, including inpatient and outpatient, medical and surgical,

and diagnostic and emergency care. Accredited by The Joint Commission, Pottstown Hospital has been recognized for its quality outcomes and clinical expertise across many service lines. The Hospital is Joint Commission-certified for hip and knee re-



placement and is also an accredited Chest Pain Center. Recently, Pottstown Hospital was recognized as a recipient of Get with the Guidelines/American Heart Association/American Stroke Association - Stroke Gold Plus Quality Achievement Award with Honor Roll Elite and Target: Type 2 Diabetes Honor Roll. The Cancer Center at Pottstown Hospital is also nationally recognized, bringing over a decade of award-winning care to our region. The Pottstown Hospital Emergency Department, a Primary Stroke Center, is the second busiest in Montgomery County, seeing more than 45,000 patients a year. For more information, please visit towerhealth.org.

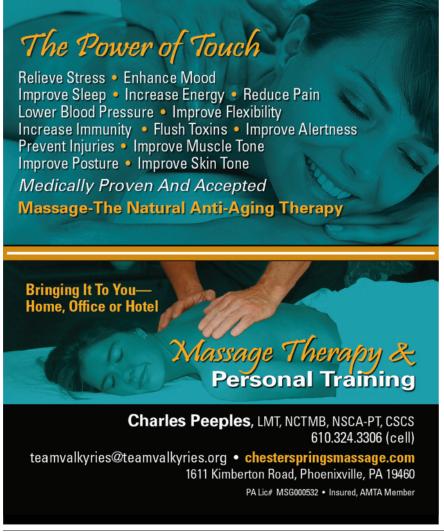
ABOUT HEALTHGRADES: Healthgrades is dedicated to empowering stronger and more meaningful connections between patients and their healthcare providers. As the #1 platform for finding a doctor and a leader in healthcare trans-

> parency, we help millions of consumers each month find and schedule appointments with their healthcare professional of choice and prepare for their appointments with best-in-class, treatment-focused content.

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ences marketing solutions have been helping our partners reach and engage consumers who are on their way to the doctor for over 20 years.

Healthgrades is part of RVO Health, a partnership between Red Ventures and Optum, part of UnitedHealth Group. RVO Health has the largest consumer health and wellness audience online across its brand portfolio including Healthgrades, Healthline, Medical News Today, Greatist, Psych Central, Bezzy and Platejoy which touch every part of the health and wellness journey. Each month, RVO Health helps more than 100 million unique visitors live their strongest and healthiest lives.





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