B AUTOMOTIVE SERVICES GUIDE







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CJ's Tire & Automotive

OUR MISSION: CJ's Tire & Automotive is changing more than tires. We are committed to providing exceptional service to our customers, developing career opportunities for our employees, and giving back to the local communities in which we conduct business.

"Our formula is really pretty simple" explains Paul Levengood Jr., who runs the day-to-day business operations of CJ's 15 retail locations. "Taking care of the customer, hiring people with good character and high morals, and treating customers and employees like they are family is what we are all about. Tires are a commodity...so it's up to us to show our customers how and why we're different. We goal is to be Better, Faster, and More Affordable than our competition."

OUR PRODUCTS: CJ's Tire & Automotive specializes in the sale and installation of name-brand passenger, performance, light truck, CUV, and SUV tires, including brands such as, Michelin, Goodyear, Pirelli, BFGoodrich, Yokohoma, Continental, Hankook, Falken, Achilles, Uniroyal and BlackLion. Through our multiple retail locations and warehouses, we have access to the largest selection of tires in southeastern PA. We also sell high-quality custom wheels, Valvoline lubricants and Mighty brand auto parts. Whether our customers are seeking a new set of treads, specialty wheels, and oil change, or wiper blades, our expert team not only has the resources, but also the industry knowledge to recommend the right product for their needs.

OUR SERVICES: CJ's Tire & Automotive offers a wide range of services that include, Pennsylvania state inspection/emissions testing, tire balancing and alignment, oil changes and lubrication services, brakes, suspension, air conditioning, exhaust systems, cooling system repairs, and diagnostics. Our Automotive Service Excellence (ASE) certified technicians follow the Motorists Assurance Program (MAP) guidelines and utilize the latest equipment and technology for getting automotive services done right...fast, friendly, and hassle free.

OUR PEOPLE: When customers bring their vehicle into CJ's Tire & Automotive, we want them to feel confident that they have brought their vehicle to the right place for the best tires and complete car care, at the best price. Our store operations staff and technicians are well trained and carry some the industry's most prestigious certifications. To us, the tire and automotive service industry is more than our profession... it's our passion.



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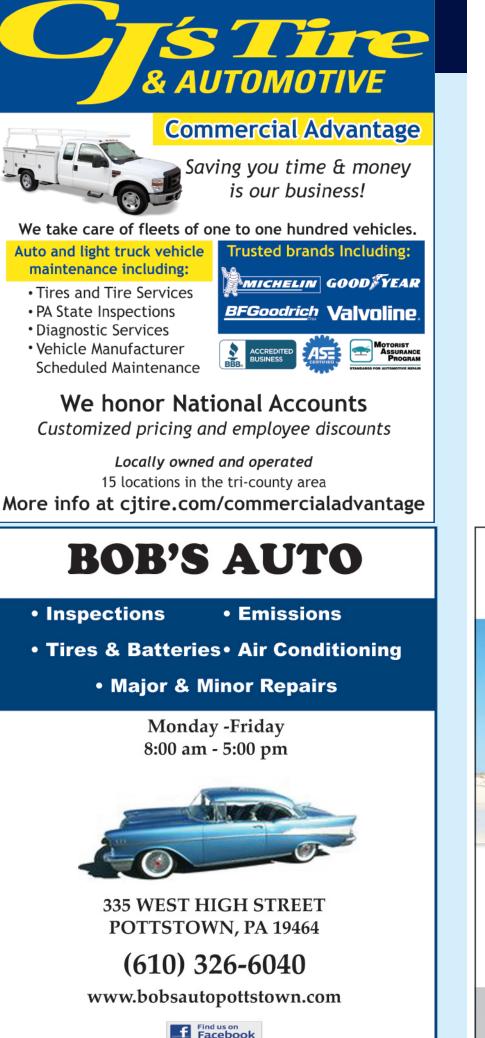


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PRACTICAL ADVICE FOR A THRIVING TECHNICAL CAREER

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If you don't have a well-crafted troubleshooting plan, it usually leads to a long and frustrating debug.

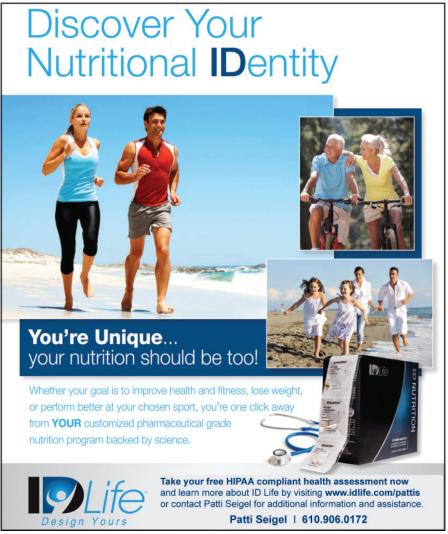
All feedback circuits fail because there is not enough gain or not enough gain at the frequency. Every feedback circuit I have seen with a really tricky problem always came down to not enough gain. Too much gain has probably already been corrected because it is typically easy to find. So for the last 40+ years all the feedback problems I have seen at FRB really came down to not enough gain at the proper frequency. Not enough gain sometime hides as too much gain because it has a long overshoot and recovery. This is because there isn't enough gain to immediately kill the overshoot, so it continues way too long.

Home Life

Living with an engineer is not easy. They tend to work long hours, get shipped out of town over holidays and worst of all, they are almost always right. They don't tend to be humble, either. So be generous toward your immediate family with what resources you can; most likely it will not be time. So you probably will need to compensate by spending more on gifts, perhaps vacations or outward signs of affection (something else most engineers are not good at). Do not forget to tell them that you love them. Be compassionate and show tolerance toward your non-immediate family who are not as gifted or fortunate as you. These people may have much more difficult lives than you.

Giving Back

Many technocrats have an unmet need to serve. Most people understand that working at Lockheed Martin puts them in a position where they have much more than other people throughout the world. Being involved with your religion or with a service organization, or with a local civic organization can bring more meaning to your life. Find an activity where you share common interests with the other members. Almost all of my closest friends are from my local Rotary club. It is an excellent match for me. My life would have been much less rewarding without Rotary. Find something where you and your family can share the experiences of helping others, while really enjoying the fellowship.



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